



VILLA MEDICI

HOTEL | RESTAURANT | EVENTS
CONFERENCE | SPA



A Warm Welcome to Villa Medici

Dear valued guest,

On the following pages we would like to provide you with comprehensive information about hotel Villa Medici and our services.

Please contact our Reception team at any time with any queries or requests. Our Reception is staffed 24/7 and can be reached with your room telephone, simply dial 180.

We wish you a pleasant stay,
Your Team at Villa Medici

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Our Gastfreund App

THE HOLIDAY COMPANION FOR YOUR STAY WITH US

In our digital guest App 'Gastfreund', you will find all relevant information, offers and recommendations for your stay. Should there be changes due to unforeseeable events, you can always find the latest news in our free guest app.

Everything you need to know at a glance:

- Gastronomy, menus & restaurant information
- Spa & massage offers
- Latest news & events
- Information about the hotel & region

...And much more.

Download the app or discover it online: <https://portal.gastfreund.net/villa-medici>



General Information

To our valued guest,

with this folder we would like to provide you with comprehensive information about Hotel Villa Medici, services and amenities. Please contact us at any time with queries or requests, simply dial 180.

ARRIVAL / DEPARTURE

Your room is available from 3.00pm on the day of arrival. On the day of departure, your check-out time is 11.00am. Should you wish to check-in early or have a late check-out, please make a request in advance and this can be arranged at an additional charge.

Early check-in from 10.00am: 50€ per room

Late check-out until 2.00pm: 20€ per room

If you wish to book outside of these times, please contact Reception for further rates.

CONFERENCE

In our 8 individually designed conference rooms (up to 120 people) we guarantee the ideal setting for your event. You will find detailed information on our homepage www.hotel-villa-medici.de/de/tagen

Reservations can be made, as follows:

1. By telephone, direct dial 161
2. By e-mail, event@hotel-villa-medici.de

DEPOSITS

Bathrobe Rental | Charging cable | Multimedia Devices | Second key, etc.:

A fee of between 25€ and 150€ will be charged to your room bill and canceled after the item has been returned. In the event that the loaned item is not returned, we will charge the deposit amount.

EMAIL / FAX

Are you expecting an email or fax during your stay? Please speak to a member of the Reception staff.

Fax:	07253 9871 100
E-mail:	info@hotel-villa-medici.de
Cost:	0.20€ per page (Black/White) 0.40€ per page (Colour)



HOUSEKEEPING

The room cleaning takes place daily between 8.00am and 12.00pm.

In the event that you use the “red card”, your room will not be cleaned on that day.

If you want to use your bath towels again, leave them on the hooks provided. Towels lying on the floor will be changed. An automatic linen change takes place every 3rd day. If you would like a change of linen every day, please also inform the Reception.

Fresh bath towels and hygiene items are available 24/7 from our Reception.

INTERNET

Wi-Fi is available free of charge throughout the hotel.

Wi-Fi Network:	Villa Medici
Wi-Fi Password:	available upon arrival or by dialing 170

Our business counter (with a printer in the lobby) is at your disposal 24 hours a day.

LOST PROPERTY

The hotel assumes no responsibility for items brought in or left behind. Lost property is forwarded only upon request, and at the guest's own risk and expense.

After the three-month retention period has expired, lost property will be disposed of or donated to a non-profit organisation.

LUGGAGE / LUGGAGE SERVICE

We are happy to help you with your luggage upon request. Please contact our Reception staff. A luggage cart is also available.

You are welcome to leave your luggage in our luggage room until your departure, free of charge.

NON-SMOKING

We are a completely non-smoking hotel. Please avoid smoking in the rooms as well as in the public areas, the restaurant and the hotel bar.

In the event of non-compliance, we reserve the right to charge a cleaning fee of 250€. Designated smoking areas can be found outside the hotel.



PARKING

Free parking spaces are available around the hotel. Parking is at your own risk. Please give us your license plate number when you arrive, so that we can contact you in an emergency.

We are happy to block bus parking spaces for you. Please notify Reception of your arrival and departure times.

PAYMENT METHODS

We accept cash, Debit, Visa, Mastercard, American Express and Diners Club.

PETS

At Villa Medici you are welcome to have your dog accompany you during your stay, simply register your pet during the reservation process. The cost is 23€ per pet per day. We will provide you with a dog blanket and a bowl for your stay. Please understand, that we can accommodate a maximum of one pet per room.

PHOTOCOPYING

We are able to provide printouts or photocopies at our Reception.

Cost: 0.20€ per page (Black/White) | 0.40€ per page (Colour)

RECEPTION

The Reception is located on the ground floor of Casa Parco and is available 24 hours a day. If you have any questions or requests, please contact the staff directly or dial direct 180.

DO NOT DISTURB 'RED CARD'

In order to enjoy your stay with us in peace, you have the option to hang the 'Do Not Disturb' Red Card on the outside of your door. Please note that your room will not be cleaned if the red card is in use (see also 'Housekeeping').

Please be aware that if you have used the Do Not Disturb 'Red Card' for more than 24 hours, we will enter the room to ensure your safety and wellbeing.



RESERVATIONS

We would be happy to help you with advice for your stay, whether business trip or spa break. You can find an overview on our website at: www.hotel-villa-medici.de/de/zimmer/medici-specials

Reservations can be made as follows:

- | | |
|---------------|---|
| 1. Homepage: | https://onepagebooking.com/villamedici |
| 2. E-Mail: | reservierung@hotel-villa-medici.de |
| 3. Telephone: | +49 (0) 7253-9871-280 |

SAFE

Your room is equipped with a safe in the wardrobe where you can program your individual PIN to lock up your valuables, notebook or other personal items. Instructions can be found on the safe.

A larger safe is also available at the hotel Reception, which you can use by providing a signature. Please note, the hotel assumes no liability for valuables brought into the room.

SECRETARIAL SERVICE

You need (colour) copies, printouts, scans or stamps? You have to send a fax, need flight information or a taxi transfer? We are happy to help you around the clock. Please contact our Reception staff.

Copy & unit for outgoing fax:	0.20€
Black/white printouts:	0.20€
Colour printouts:	0.40€
Stamps:	at 0.70€/ 0.85€/ 1.60€
Taxi:	transfer prices depending on distance

TELEPHONE

You can make national and international telephone calls directly from your room. Dial a "0" for an external line. Then dial the number including the area code. Depending on your connection, the cost starts from 0.20€ per call.

Would you like to call another room? Simply dial the appropriate room number or from outside the number 07253 9871 + room number. Detailed instructions for the telephone on the room can be found on our 'Gastfreund' page under "Worth knowing from A-Z".

TELEPHONE NUMBERS WITHIN THE HOTEL ("0" NOT NECESSARY)

Reception (massage appointments, repair reports, wake-up calls, general requests)	180
Reservations (questions and requests about your booking, room requests, etc.)	280
Events and banquet department	161
Room service (table reservations, food orders, beverage service)	170



TV

You can find our TV program list by pressing the “CH-List” or “Guide” button on the remote control of your Smart TV. In case of technical problems, please contact the Reception on 180.

VILLA TOSKANA

Do you know about our sister hotel Villa Toskana in Leimen?

Villa Toskana is located in the leafy outskirts of Heidelberg and is the largest hotel in the Rhine-Neckar region offering 326 rooms and 24 conference rooms, as well as a 700m² SPA area. Villa Toskana is also home to our vinothèque ‘Villa Di Vino’ which boasts a selection of over 700 wines from around the world and delicacies from Italy.

Hamburger Straße 4-10 | 69181 Leimen | Tel. 06224 82920 | info@hotel-villa-toskana.de
www.hotel-villa-toskana.de

VISITOR'S TAX

Bad Schönborn is a state-approved health resort and a stay is subject to visitor's tax.

From the second night, a tourist tax of 1.40€ per person/night will be charged. For overnight stays as part of conferences in the hotel or other events in the spa community, the reduced amount of 1.05€ per person/night applies. Business trips are not subject to visitor's tax.

WAKE-UP CALL

We happily provide a wake-up service, please contact Reception on 180 to arrange if required.



Leisure & Surroundings

AIRPORT

Frankfurt: approx. 109 km:	approx. 1 hour by car
Stuttgart: approx. 111 km:	approx. 1.15 hours by car
Karlsruhe: approx. 80 km:	approx. 50 minutes by car

AIRPORT TRANSFER

We can assist you in booking an airport transfer, simply inform Reception at least one day in advance.

TRAIN STATION

The nearest train station is in Bad Schönborn-Kronau, which is 1.4 km from the hotel. We can also assist you in finding the appropriate train connection.

BIKE RENTAL

WellMobilPark
Kraichgastrasse 16, 76669 Bad Schönborn
Phone: 07253 / 968459 | Mobile: 0176 21994771

The rental fee is 20€ per bike/day. A deposit of 100€ per bike must be paid upon collection.

EXCURSIONS

Would you like to explore the beautiful Kraichgau area and its surroundings? We are at your disposal with recommendations for planning your free time. Our Reception staff can provide information about walking routes in the surrounding area.

Alternatively, we are happy to provide you with the Bad Schönborn leisure guide. Here you will find places of interest in the surrounding area. You can obtain this directly from our Reception team.

CINEMA

Luxor-Filmpalast Walldorf-Wiesloch

Impexstraße 1
69190 Walldorf
Reservations: 06227 / 5449544
www.luxor-kino.de

Cineplex

Bahnhofstraße 13
76646 Bruchsal
Reservations: 0180 / 5546627
www.cineplex.de



GOLF

The nearest golf courses are only a few minutes drive away. If you have any questions, please do not hesitate to contact our Reception staff.

Golf Club St. Leon-Rot

Opelstrasse 30
68789 St. Leon-Rot
Tel.: 06227 / 952110
www.gc-slr.de
Entfernung ca. 06 km

Golf Club Bruchsal

Langental-Siedlung 2a
76646 Bruchsal
Tel.: 07251 – 302270
www.golfclub-bruchsal.de
Entfernung ca. 20 km

Golf Resort Tiefenbach

Birkenhof
76684 Östringen-Tiefenbach
Tel.: 07259 / 8683
www.heitlinger-golf-resort.de
Entfernung ca. 14 km

GC Heidelberg-Lobenfeld

Am Biddersbacher Hof
74931 Lobbach-Lobenfeld
Tel.: 06226 - 95211
www.gchl.de
Entfernung ca. 30 km

SHOPPING

Our Reception staff can provide you with information about shopping possibilities in Bad Schönborn and the surrounding area. Alternatively, further information is provided in the 'Guest Journal' that can be found in your room.

WELLNESS, FITNESS & SPA

In the basement of CASA Giardino we offer a sauna and fitness area. In over 300 m² you will find two saunas, an infrared cabin and modern fitness equipment. Additionally, you can relax and unwind in our relaxation room.

Towels are provided to guests in the sauna area. The use of the wellness area is included in the room price for our hotel guests.

Opening hours Sauna

Monday - Friday:

4.30pm - 10.30pm

Saturday - Sunday:

9.00am - 10.30pm

Fitness area:

open all day

MASSAGES AND BEAUTY

For massages, Mrs. Walter from our Casa Salute is at your disposal. You will find an overview of the treatments offered on our Guest Friend page or our homepage: www.hotel-villa-medici.de/de/wellness-spa.

Our Reception team will be happy to make an appointment for you.



Gastronomy

BAR DA VINCI

Our Bar is the perfect meeting place for coffee or drinks. Enjoy a cocktail, a glass of wine or a whisky in our hotel bar 'Da Vinci'.

Opening hours:

Monday - Saturday: 6.00pm - 1.00am (summer terrace until 22:00)

BREAKFAST

We offer an international breakfast selection for 21€ per person/day.

You may also arrange for breakfast to be delivered to your room (service charge: 4€). Please place your order no later than 10.00pm the day before by phone: 170

You can find the breakfast menu at our Reception.

Breakfast times:

Monday - Friday: 6.30am - 10.00am

Saturday: 7.00am - 10.30am

Sunday & public holidays: 7.30am - 11.00am

RISTORANTE "DOLCE VITA"

Ristorante "Dolce Vita" offers traditional Italian meals, as well as regional dishes. We update our menus seasonally to provide the freshest meals from local produce. We also offer more than 100 exquisite wines from well-known wine growing regions.

Opening hours:

Monday - Saturday: 6.00am - 10.00pm.

Due to high demand for dinner reservations, we recommend that you make a table reservation. Phone 170 or book a table online: www.hotel-villa-medici.de/de/kulinarik/tisch-reservieren

Please note that our restaurant may be closed on Saturdays during the summer months due to festivities.

ROOM SERVICE / BEVERAGE SERVICE

We are happy to take your Room Service orders, please dial 170 (Monday - Saturday). The room service delivery fee is 4€

A selection of drinks is also available 24/7 via our Reception desk. You will find our food and beverages menu on 'Gastfreund' app or website, or alternatively from Reception.



SPECIAL OFFERS

Wintergarten

Enjoy a nice dinner in our new Winter Garden. Our service team will be happy to take your table reservation.

Culinary offers

Monday to Friday from 6.00pm let yourself be spoiled with our multi-course chef selected menus. Advance booking and table reservations are requested.

Prosecco, chocolates & fruit, etc.

Would you like a selection of gourmet items in your room? Please feel free to inform us at Reception well in advance and we are happy to prepare everything for you.



Security

FIRE ALARM

In case of fire, leave your room immediately and inform the Reception. Orientate yourself on the green marked escape routes and DO NOT use the elevator. The escape plan is located on the inside of your room door and also on all floors. Fire extinguishers are also located on each floor.

For safety reasons candles, tea lights, open fires and the preparation of hot food are not permitted in the room. If the fire brigade is required to come due to actions undertaken by the guest, the guest will be charged the fire department's fee of approximately 1000€.

For Emergency Services, dial: (0) 112

EMERGENCY EXITS

Emergency exits are marked with green directional signs. An escape plan is located on the inside of your room door and in the corridors.

HYGIENE CONCEPT

Our current Covid-19 hygiene concept can be found on our 'Gastfreund' app or website.



Additional Items for your Room

ANTI-SLIP MAT / BATHROOM STOOL

If you find your shower slippery, we are happy to provide you with an anti-slip mat or a bath stool for your room. Please contact our Reception team.

BABY COT

We can happily provide you with a baby bed/cot for an extra charge of 10€ per night. Please contact the Reception to arrange.

BATHROBE

You may borrow a bathrobe from Reception. A deposit of 25€ will be booked to the room account and credited back once the bathrobe has been returned.

BATHING SLIPPERS

We are happy to provide you with bath slippers, free of charge.

BED LINEN & BLANKETS

We are happy to change your bed linen daily upon request. We can also provide you with an extra blanket or pillow at any time if required.

You will find a blanket in your closet. If you need a new one during your stay, please let Reception know.

PILLOWS

We offer a selection of different pillows from Swissfeel. You can find more information on the Pillow menu in your room and can request your preferred pillow type at our Reception by dialing 170.

CHARGERS

Did you forget your charger? We are happy to provide you with chargers and adapters, e.g. for mobile phones. Simply contact our Reception team on 180.



EXTRA BED

We will be happy to provide you with an extra bed for a fee of 30€ per night.

INTERNET - ENABLED DEVICE

You don't have a smartphone or tablet with you? We will be happy to provide you with a tablet (subject to availability). Please contact our Reception. A deposit of 150€ will be charged to your room account and credited back once the device is returned.

IRONING BOARD/IRON

An iron and ironing board can be ordered by telephone by dialing 180 or at our Reception (170). The hotel can also iron small pieces, please contact our Reception team.

LAUNDRY CLEANING

Laundry that you hand in to Reception by 8.30 a.m. will be returned to you in the evening of the same day (from Monday to Friday). You will find a laundry list and a laundry bag in your closet.

NEWSPAPERS

You will find a selection of different daily newspapers at Reception or at the entrance to the restaurant.

TOILETRIES

If you are missing an essential toiletry item, please contact our Reception team. We have the following items, subject to availability:

- Sewing kit (sewing service - sew on button, subject to availability).
- Toothbrush and shaving set
- Nail file
- Vanity kit
- Shoe polish sponge
- Shower caps & combs
- Slippers

TOWELS

We are happy to change your towels daily. Please ask our Reception team or place the towels on the floor of your bathroom before the room is cleaned by housekeeping.

Do you need towels after the room has been cleaned? Please feel free to contact Reception 24/7.



UMBRELLAS

You are welcome to borrow umbrellas from the hotel, free of charge.

SHOE SHINE MACHINE

Our shoe shine machine is located in the lobby opposite the seating lounge.

SOCKET ADAPTER

Do you need an international plug adapter? Please contact our Reception on 170.

KETTLE

We are happy to bring a kettle, cups and cutlery to your room.



Important Addresses

APOTHEKE

You can walk to the nearest pharmacy within a few minutes. We are also happy to order medicine to be delivered.

St. Lambertus Apotheke

Frau Ortrud Maurer-Dutschmann
Rochusstraße 37
76669 Bad Schönborn
Ph: 07253 - 5785
Fax: 07253 - 50052

Opening Times

Mon - Fri.: 8.00am - 12.30pm
3.00pm - 6.30pm
Sat: 8.00am - 12.30pm
Sun: geschlossen

Kur-Apotheke im Ärztehaus

Frau Koray Schwedes
Kraichgaustraße 13
76669 Bad Schönborn
Ph: 07253 - 8022937
Fax: 07253 - 8022938

Opening Times

Mon - Fri: 8.00am - 1.00pm
2.30pm - 6.30pm
Sat - Sun: geschlossen

DOCTORS IN BAD SCHÖNBORN

GP Doctor

Dr. med. Reinhard Kästner
Wassergasse 12
76669 Bad Schönborn
Ph: 07253 - 1511

Opening Times

Mon - Fri: 9.00am - 12.00pm
Mon & Th: 3.00pm - 6.00pm
Tues: 2:00pm - 5.00pm

Dentist

Zahnärztliche Gemeinschaftspraxis
Dr. Petra Lenhardt & Dr. Natalie Langenstein
Ohrenbergstraße 23
76669 Bad Schönborn
Ph: 07253 - 3844

Opening Times

Mon - Fri: 8.00am - 12.00pm
2.00pm - 8.00pm
Fri: 7.00am - 12.00pm

Closest Hospital

Fürst-Stirum-Klinik Bruchsal
Gutleutstraße 1-14
76646 Bruchsal
Ph: 07251 - 7080

Opening Times

24h Emergency Room



BANK

The nearest banks (Volksbank, Sparkasse) can be reached within a few minutes by foot.

Sparkasse Kraichgau

Marktplatz 6
76669 Bad Schönborn
Ph.: 07251 - 774560

Opening Times

Mon – Fri:	9.00am - 12.00pm
Mon, Tues & Fri:	2.00pm - 4.30pm
Th:	2.00am - 6.00pm
Sat & Sun:	closed

Volksbank Bruchsal-Bretten eG

Rochusstraße 41
76669 Bad Schönborn
Ph.: 07253 - 5010

Opening Times

Mon – Fri:	9.00am - 12.00pm
Mon, Tues & Fri:	2.00pm - 4.30pm
Th:	2.00pm - 6.00pm
Sat & Sun:	closed

FLORISTS

Our Reception team would be happy to place a flower order for you.

Blumen-Freund

Friedrichstraße 30
76669 Bad Schönborn
Ph: 07253 - 8008497

Opening Times

Tues - Fri:	9.00am - 1.00pm 2:00pm - 6:00pm
Sat:	9.00am - 1.00pm
Sun & Mon:	closed

Beichel Gärtnerei – Floristik

Kolpingstr. 19
69254 Malsch
Ph: 07253 - 8021080

Opening Times

Mon – Fri:	9.00am - 1.00pm 2.00pm - 6.30pm
Sat:	8.00am - 1.00pm
Sun:	closed

HAIRDRESSER

At Reception, we are happy to help you to make an appointment.

Tiziana's Haarstudio

Rochusstraße 23 b
76669 Bad Schönborn
Ph: 07253 - 9595951

Opening Times

Mon – Fri:	9.00am - 12.00pm
Mon – Wed & Fri:	2.00pm - 6.00pm
Th:	2.00pm - 7.00pm
Sat:	8.00am - 1.00pm
Sun:	closed



POST

We can post your mail or send parcels on your behalf, simply talk to our staff at the hotel Reception. If you could like to visit the nearest post office, below are the two closest branches:

Mingolsheim Branch

Fontanestr. 4-8
76669 Bad Schönborn

Opening Times

Mon, Tues & Th: 9.00am – 12.30pm
2.30pm – 17.30pm
Wed: 9.00am – 12.30pm
Fri: 9.00am – 12.30pm
2.30pm – 17.00pm
Sat: 9.00am – 12.30pm
Sun: closed

Östringen Branch (in Kaufland Supermarket)

Thomas-Howie-Str. 1
76684 Östringen

Opening Times

Mon – Fri: 09.00am – 7.00pm
Sat: 09.00am – 2.00pm
Sun: closed

FUEL STATIONS

The closest fuel stations can be reached within 1km of the hotel.

Eberhardt

Heidelberger Straße 35
76669 Bad Schönborn
Ph: 07253 - 933771

Shell

Hauptstraße 3
76684 Östringen
Ph: 07253 - 9349283

TAXI

Our Reception staff would be happy to order a taxi for you. To avoid waiting times, please ensure you book your taxi in advance.

Taxi Leimbach

Ph: 07253 - 94094

Taxi Ruf Cab

Ph: 07253 - 958100

We wish you a pleasant stay in our hotel! We are always at your disposal should you have further questions or suggestions.

Ihr Villa Medici Team

